

OAKLEY WARRANTY SERVICES

OAKLEY EYEWEAR WARRANTY POLICY
All Oakley eyewear is warranted against breakage due to defects in material or workmanship for one year from the date of purchase. This warranty is valid only with proof of purchase from an Authorized Oakley Dealer. Oakley does not warrant any lens against scratches. Alteration, misuse, or abuse of any Oakley product will void its warranty. Additional services are available for a nominal charge. Legal rights under applicable law governing the sale of consumer goods are not affected by this warranty.

Scratched lenses are not covered under Oakley's warranty policy. Replacement lenses can either be purchased through your local Authorized Oakley Dealer, http://www.oakley.com, or by calling toll free 1 (800) 431-1439.

Oakley will have the option, at its discretion, to repair or replace defective product with new or functionally equivalent product that may be of a different style or configuration than the original product.

OAKLEY GOGGLE WARRANTY POLICY
All Oakley goggles are warranted against breakage due to defects in material or workmanship for one year from the date of purchase. This warranty is valid only with proof of purchase from an authorized Oakley dealer. Oakley does not warrant any lens against scratches. Alteration, misuse or abuse of any Oakley product will void its warranty. Legal rights under applicable law governing the sale of consumer goods are not affected by this warranty.

IMPORTANT GOGGLE CARE

DO NOT RUB INNER LENS SURFACE WHEN WET

IF SNOW OR WATER SHOULD COLLECT INSIDE THE GOGGLE, FOLLOW THESE STEPS:

- Shake excess snow from the goggle interior. Clear all ventilation ports and lens vents.
- Use the Microclear bag that in included with your goggle to gently blot any remaining moisture.
- Allow time for moisture to dissipate. Once the goggle is put back on, keep moving as much as possible. Airflow through vents will help dry the goggle.

YOUR NEW GOGGLE IS DESIGNED FOR RUGGER DURABILITY, BUT PRECISION INSTRUMENTS DEMAND PROPER CARE.

Follow these guidelines to maximize performance and longevity:

- Avoid resting the goggle on your forehead or hat. This reduces the efficiency of ventilation ports and exposes the interior to moisture vapor from melting snow and perspiration. To minimize fogging, keep the goggle on your face.

For proper cleaning and storage, remember the following:

- Do not use paper products, ski gloves or other abrasive materials to clean the goggle.
- Allow the goggle to air dry before storing for extended periods.
- Do not leave the goggle in areas of concentrated heat and sunlight, such as on a car dashboard or hanging from a rearview mirror.
- Protect the lens and face foam by storing the goggle in its protective bag or case.

OAKLEY WEARABLE ELECTRONICS WARRANTY POLICY
Oakley THUMP and THUMP 2 are warranted for (90) days from the date of receipt against manufacturer defects. Coverage is valid only with proof of purchase from an Authorized Oakley Dealer. Alteration of Oakley products will void warranty. Additional services are available for a nominal charge. Scratched lenses are not covered under Oakley's warranty policy. Replacement lenses can either be purchased through your local Authorized Oakley Dealer, http://www.oakley.com, or by calling toll free 1 (800) 431-1439.

Oakley THUMP PRO, O ROKR PRO, and SPLIT THUMP are warranted for one year from the date of receipt against manufacturer defects. Coverage is valid only with proof of purchase from an Authorized Oakley Dealer. Alteration of Oakley products will void warranty. Additional services are available for a nominal charge. Scratched lenses are not covered under Oakley's warranty policy. Replacement lenses can either be purchased through your local Authorized Oakley Dealer, http://www.oakley.com, or by calling toll free 1 (800) 431-1439.

OAKLEY PERSCRIPTION EYEWEAR WARRANTY POLICY
All Oakley eyewear is warranted against breakage due to material or workmanship defect for one year from the date of purchase with a valid receipt. Oakley's warranty program does not cover scratched lenses. Additionally, any alterations of Oakley products (i.e. sunglasses fit with non-Oakley prescription lenses) will void warranty coverage. For all prescription warranty claims, please contact the Authorized Oakley Dealer from which your purchase was made.

OAKLEY WATCH WARRANTY POLICY
All authentic Oakley timepieces are warranted for one year from the date of purchase against manufacturer's defects. Coverage is valid only with proof of purchase from an Authorized Oakley Timepiece Dealer. Normal wear and tear, damage due to misuse, alteration to the product, or negligence is not covered under Oakley's Warranty Policies.

OAKLEY SWISS MADE WATCH WARRANTY POLICY
All authentic Swiss Made Oakley timekeeping instruments are warranted against manufacturer defects for two full years from the date of purchase. Coverage is valid only with proof of purchase from an Authorized Oakley Timepiece Dealer. This limited warranty does not cover the crystal, strap/band/bracelet, or attachments. The deterioration of leather components is not covered, nor are scratches to the case caused by use, nor is moisture damage if the timepiece is a non-hydrophobic model, nor is damage caused by natural disaster such as fire, flood, or earthquake. We reserve the right to relinquish all responsibility under this guarantee for repair of damage when misuse or abuse is evident, including defects related to tampering or servicing done by agents other than Authorized Oakley Service Facilities. This warranty does not affect specific legal rights of the consumer. To qualify for service under the above guarantee, valid proof of purchase which clearly shows the purchase date and the name of the Authorized Oakley Timepiece Dealer must be presented if a repair claim is made during the warranty period.

BATTERY REPLACEMENT
Battery replacement may be performed only by an Authorized Oakley Service Center. Any attempt to open the watch case by persons other than Authorized Oakley Service Professionals will void the product warranty.
METAL BRACELET ADJUSTMENT
If links need to be added or removed from the band, the adjustment should be done by an Authorized Oakley Timepiece Dealer. Do not attempt to shorten the band by removing links yourself, as this may result in damage to the bracelet.
CLEANING
Failure to keep the case and band clean may result in a skin rash. Use a soft, clean cloth to wipe off any moisture that adheres to the case or band.
WATER EXPOSURE
Prior to exposing the timepiece to water, ensure the crown is pushed fully down against the case then turn the crown clockwise to tighten the water seal. Rated at 10-bar hydrophobic, the timepiece may be worn during bathing, swimming and shallow diving. It is not designed for scuba or saturation diving. Do not pull out the crown or use the buttons if the timepiece is wet. If used in seawater, rinse the timepiece with fresh water and dry completely.
TEMPERATURE
For precision timekeeping, normal operating temperature is 0 C to 50 C (32 F to 122 F).
MAGNETISM
Strong magnetic fields can have an adverse affect on the timepiece. Keep it away from magnetic objects.
CHEMICALS
The timepiece may become discolored or damaged if exposed to cosmetic spray, detergents, adhesives, solvents, or paints.
SHOCK WAVE
Although the timepiece resists shock damage, impact against a hard surface may cause damage to the movement or crystal.
PERIODIC MAINTENANCE
To ensure that the case, crown, crystal seal, and gasket remain resistant to water exposure, it is recommended that the timepiece be inspected once every 2 to 3 years by an Authorized Oakley Service Center.

OAKLEY APPAREL WARRANTY POLICY
All Oakley apparel, except Technical Outerwear, is warranted against defects in material or workmanship for 30 days from the date of purchase. Warranty claims are to be made through the Authorized Oakley dealer where purchased. Warranty is only valid with proof of purchase from an Authorized Oakley Dealer. The Oakley warranty program does not cover any defects due to improper fit. Alteration of Oakley products will void warranty.

OAKLEY TECHNICAL OUTERWEAR WARRANTY POLICY
Oakley Technical Outerwear is warranted against defects in material or workmanship for 1 year from the date of purchase. Warranty claims are to be made through the Authorized Oakley dealer where purchased. If the garment was purchased from http://www.oakley.com, contact Oakley Customer Service for Return Authorization. Warranty is only valid with proof of purchase from an Authorized Oakley Dealer. The Oakley warranty program does not cover any defects due to accidents, improper fit, improper care, negligence, normal wear and tear, the natural breakdown of colors and materials over extended time and use, rips, tears, holes, burns, pilling, and shrinking. Alteration of Oakley products will void warranty.

OAKLEY GLOVE WARRANTY POLICY
Oakley Gloves are warranted against defects in material or workmanship for 1 year from the date of purchase. Warranty claims are to be made through the Authorized Oakley dealer where purchased. If the gloves were purchased from http://www.oakley.com, contact Oakley Customer Service for Return Authorization. Warranty is only valid with proof of purchase from an Authorized Oakley Dealer. The Oakley warranty program does not cover any defects due to accidents, improper fit, improper care, negligence, normal wear and tear, the natural breakdown of colors and materials over extended time and use, rips, tears, holes, burns, pilling, and shrinking. Alteration of Oakley products will void warranty.

OAKLEY ACCESSORY WARRANTY POLICY
All Oakley accessories are warranted against defects in material or workmanship for 30 days from the date of purchase. Warranty claims are to be made through the Authorized Oakley dealer where purchased. Warranty is only valid with proof of purchase from an Authorized Oakley Dealer. The Oakley warranty program does not cover any defects due to improper fit. Alteration of Oakley products will void warranty.

OAKLEY BAG WARRANTY POLICY
Oakley bags are warranted against manufacture defects in material and workmanship for 90 days from the date of purchase. This warranty does not cover damage from normal wear and tear, accident, abuse, or the normal breakdown of colors and materials. Luggage damage incurred during airline handling is not covered by this warranty, and claims in such cases should be made directly with the airline. Valid proof of purchase (clearly showing the purchase date and the name of the Authorized Oakley Dealer from which the item was purchased) must be presented when a warranty claim is made.

OAKLEY FOOTWEAR WARRANTY POLICY
All Oakley footwear is warranted against defects in materials and workmanship for 90 days from the date of purchase. Manufacturer's defects will be determined by Oakley, Inc. Valid claims will receive credit toward exchange of the Oakley footwear product. Improper fit is not valid criteria for warranty. Warranty is valid only with proof of purchase from an Authorized Oakley Dealer. Misuse, abuse or alteration of product voids warranty.

This warranty does not apply to shoes used outside of the United States. The applicable warranty for such shoes is the warranty given for the shoes sold in the country of use.

One Year Limited Footwear
Waterproof Warranty Oakley warrants that certain shoes purchased will be waterproof in normal use for a predetermined amount of time from original date of purchase. Limited warranty is valid for a one year period dependent upon the product purchased. Warranty is valid provided that the shoes have received adequate maintenance, have suffered no cuts, abrasions or other damage and have not been subjected to abuse, mistreatment or excessive wear. If leakage develops within the applicable One Year Limited Warranty period, and is deemed to be a result of a defect in materials or workmanship, Oakley will replace the shoes with the same style or equivalent Oakley shoe. This warranty does not apply to shoes used outside of the United States. The applicable warranty for such shoes is the warranty given for the shoes sold in the country of use.

Two Year Limited Footwear
Waterproof Warranty Oakley warrants that certain shoes purchased will be waterproof in normal use for a predetermined amount of time from original date of purchase. Limited warranty is valid for a two year period dependent upon the product purchased. Warranty is valid provided that the shoes have received adequate maintenance, have suffered no cuts, abrasions or other damage and have not been subjected to abuse, mistreatment or excessive wear. If leakage develops within the applicable Two Year Limited Warranty period, and is deemed to be a result of a defect in materials or workmanship, Oakley will replace the shoes as follows:

- If shoes are returned during the first year of any warranty period, Oakley will replace the shoes with the same style or equivalent Oakley shoe.
- If shoes are returned during the second year of warranty period, the purchaser will be credited with 50% of the then current cost towards the purchase of the same style or an equivalent Oakley shoe.

This footwear warranty does not apply to shoes used outside of the United States. The applicable warranty for such shoes is the warranty given for the shoes sold in the country of use.

Oakley Footwear Warranty: What is Not Covered
Even though the applicable warranty period may not have expired, certain conditions may invalidate Oakley warranty coverage. By way of example, but not all inclusive. Oakley will not issue replacement product or credit for returned shoes that have experienced:

- Excessive wear
- Any type of abuse or mistreatments.
- Excessive damage/scuffing to upper caused by toe drag.
- Damage to upper leather caused by lack of proper maintenance.
- Damaged spike receptacles caused by using non-Oakley replacement spikes.

HOW TO MAKE A WARRANTY CLAIM
Telephone Oakley Customer Service at 1 (800) 403-7449 with your purchase information to receive an Oakley Warranty Claim Notification (TR) number and further instructions.

Pack your product in a cardboard box and use a shipping service that offers both insurance and tracking to ensure a safe delivery of your product. Oakley is not responsible for packages lost in transit. Please be sure to include the following:

- Your name, return address and telephone number.
- The Oakley Warranty Claim (TR) Notification number – provided by calling Oakley Customer Service at 1 (800) 403-7449.
- A brief description of the problem or service you are requesting.
- A copy of your dated receipt and/or additional information as requested by Oakley Customer Service.

Reference your assigned Oakley Warranty Tracking Number (TR) on the outside of your package. Failure to do so may cause a delay in processing your claim or package being returned without repair.

For more information on Oakley's Warranty Policy or for general information on your product, please contact Oakley's Customer Service at 1 (800) 403-7449. The representative will assist you in identifying your Oakley product and determine the best course of action for your warranty claim.

Customers outside the United States should contact their local Authorized Oakley Dealer or visit our website at http://www.oakley.com for the phone number to your nearest Oakley Distributor.